



Hyatt Regency DFW International Airport

KNOW BEFORE YOU GO



The Hyatt Regency DFW International Airport is committed to caring for our guests and colleagues, as your safety and wellbeing are always our top priority.

ARRIVAL EXPERIENCE

- ◆ Through the World of Hyatt Mobile App, Touchless Check-In & Keyless Entry are available to World of Hyatt Members
- ◆ Guest room key sanitation
- ◆ All high-touch surface areas in hotel lobby are cleaned frequently with approved high-grade disinfectant cleaning agent

GUESTROOM

- ◆ TV Remotes have disposable plastic covering
- ◆ Glassware removed and replaced with paper products
- ◆ Contactless delivery of guest request items

FOOD AND BEVERAGE

- ◆ Dining spaces have been modified to allow for social distancing and effective disinfection of surfaces
- ◆ Breakfast buffet is served by attendants wearing protective masks and gloves
- ◆ View QR code (top right of page) for current menu offerings

AMENITIES

- ◆ Lounge seating modified on pool deck to allow for appropriate social distancing
- ◆ Fitness Center has been modified for social distancing and hours to allow for extensive equipment cleaning
- ◆ Increased signage in fitness center encouraging guests to clean equipment before and after each use
- ◆ All hard touch surfaces are cleaned frequently with high grade disinfectant

GENERAL SAFETY

- ◆ Protective masks are required for all colleagues and guests.
- ◆ Continuous colleague training on social distancing, PPE, proper disinfecting and hygiene

EVENTS

- ◆ Virtual meeting components available
- ◆ Hand sanitizer stations prominently placed throughout hotel, meeting space foyers, in event rooms and on banquet setups

BANQUET MEALS

- ◆ Customized packaged meals and condiments, plated options and contactless buffets are currently available
- ◆ Individually packaged snack items and bottled beverages for breaks
- ◆ Plated meals are all individually wrapped and/or covered. Personalized service at the table as server offers rolled silverware, beverage and individually packaged condiments

AIRPORT TRANSPORTATION

- ◆ A complimentary Hyatt Regency shuttle is provided to all DFW terminals 24/7.

Guests may request a pick-up by texting (972) 325-0899 or calling (972) 453-1234.

All Hyatt shuttles will be accessible on the terminal's lower level where "Courtesy Shuttles" pick up.

- ◆ Although we recommend taking our hotel shuttle, there is a walking route option available through the parking ramp of Terminal C. From any other terminal, you must take the Airport Skylink (elevated train) or Terminal Link (airport shuttle bus) to Terminal C. From gate C19, enter the garage and follow the overhead signage through the airport parking garage which will lead to you the sky-bridge that will connect you to the hotel property. ***Please note, the walking route is approximately 200 yards and does require you to take several sets of stairs.**

DRIVING DIRECTIONS TO HOTEL

- ◆ You can enter the Airport from Highway 183 from the south or Highway 114/Highway 635 from the north. The airport itself has one road, International Parkway, which runs the length of the airport, north to south.

PARKING

- ◆ Self-Parking is provided complimentary for your event. **ALL guests, including those with a TOLLTAG:** Enter DFW Airport Toll Plaza through lanes marked "TICKET OR QR CODE" **ONLY**. Pull a ticket and provide it to a hotel attendant for validation. DO NOT ENTER through lanes marked TollTag. **Otherwise, your TollTag will be charged and you will be responsible for the daily parking rate.**
- ◆ Once inside the airport, all exits are on the LEFT. Exit Terminal C/ Hyatt Regency DFW Hotel. Follow signs for Terminal C, and Hyatt Regency DFW will be on your right.

Clearance is 6'6"

Above information is subject to change